

RECOVERING LOST ITEMS

Valley Transit is not responsible for lost items. If an item is found, we will make every attempt to return it to its owner. If you believe that you have left an item on the bus, please call us at 920-832-5800 and we will attempt to locate the item.

Lost-and-found items are to be picked up at the Downtown Appleton Transit Center (100 E. Washington St., Appleton, WI). **Call Valley Transit in advance to collect lost items at the Transit Center.**

Wallets and other valuables will be taken to the Appleton Police Department within 24 hours of being found. Bicycles not picked up on the day lost must be retrieved at Valley Transit's Administrative Office.

Carry-on Policy

Updated: July 2019

Guidelines for items brought on board Valley Transit

Valley Transit

801 S. Whitman Ave.

Appleton, WI 54914

Ph: 920-832-5800

TTY: 800-947-3529

Email: valley.transit@appleton.org

www.MyValleyTransit.com



Valley Transit

Connecting the Fox Cities

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In order to ensure the safety of our customers, Valley Transit has established the following guidelines:

GENERAL

Please observe the following for carry-on items:

- Items must not block the aisle.
- Items must not restrict passenger movement.
- All items must be controlled by passenger.
- Passenger must be able to carry the items on board in one trip.
- Packages and/or bags must not occupy the bus seat if the bus is crowded.
- Carry-on items are not allowed in the securement area.

WEAPONS

Weapons not otherwise permitted by law are prohibited on Valley Transit buses and in Valley Transit facilities.

STROLLERS

For safety reasons, children must be removed from strollers and stroller must be folded and kept out of the aisle while on board.

WALKERS

Walkers may be brought on board but should be folded whenever possible and must not block the aisle of the bus.

OTHER WHEELED DEVICES

Roller blades, roller skates, and skateboards can be carried on board, but need to be stowed in a bag or held on your lap. These items should not be placed on the floor where they can roll around while the bus is in motion.

Bicycles, tricycles, wagons, scooters and other wheeled devices that do not qualify as ADA mobility devices, are not allowed inside the bus.

ANIMALS

Service animals, such as guide dogs, are permitted on all Valley Transit buses and at the Transit Center.

Other animals are not allowed on the bus or inside the Transit Center unless they are in an enclosed container that can be held on your lap.

With the exception of service animals, large animals are not permitted.

FOOD & BEVERAGES

Passengers are discouraged from eating and drinking on the bus.

HAZARDOUS MATERIALS

Large batteries, gasoline cans, propane tanks, and oxygen tanks other than small tanks meant for personal use, are not allowed on board. This includes new or empty vessels.