



MISSION

Valley Transit provides safe, customer-focused transportation options that connect our communities to enhance quality of life.

ANNUAL RIDERSHIP

Valley Transit's Total Ridership: 642,078

Bus Rides: 546,701

Employment Rides (54%): 346,722

Appleton Area School District Rides: 57,703

Fox Valley Technical College Rides: 40,455

CHALLENGES

COVID: Homeland Security identified public transit as Critical Infrastructure whereas any interruption of service would threaten daily commerce. With that, Valley Transit is proud to have provided uninterrupted transportation service throughout the COVID Health Emergency in 2020.

Valley Transit's services provided 50% of typical ridership and ensured rides for essential trips. For safety, Valley Transit installed driver barriers and air/surface sanitizers on all buses. Buses and facilities were cleaned and sanitized daily.

SERVICES

Fixed-Route Bus

- 18 fixed routes serving the Fox Cities
- 3 tripper routes serving the Appleton Area School District
- 1 summer trolley route serving Downtown Appleton
- Direct connections to intercity bus services in downtown Appleton and Neenah

Valley Transit II - ADA Paratransit

Accessible vans providing demand-response rides to persons with disabilities.

VT Connector

Unique demand response service providing rides to community members outside of bus service area or after bus service hours.

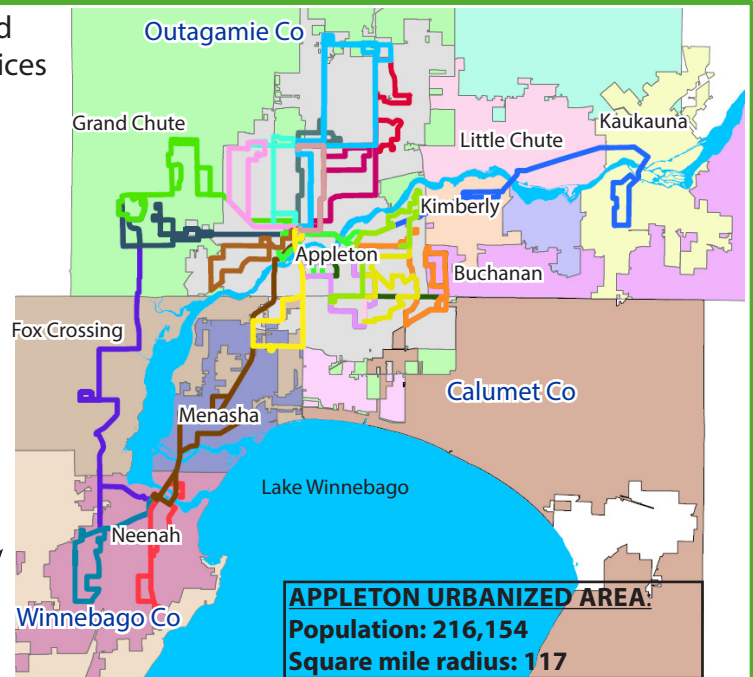
Other Demand Response

- Senior Transportation Service
- Calumet County Rural Transportation
- Northern Winnebago County Dial-A-Ride
- Outagamie County Employment
- Outagamie County Rural

EFFECTIVE REGIONAL COORDINATION

Valley Transit partners with 9 municipalities, 3 counties and many other entities to provide diverse transportation services across the Fox Cities area. Our partners include:

| | |
|-------------------------|-------------------------------|
| City of Appleton | Village of Little Chute |
| City of Kaukauna | Calumet County |
| City of Menasha | Outagamie County |
| City of Neenah | Winnebago County |
| Town of Buchanan | Appleton Area School District |
| Town of Grand Chute | Appleton Downtown Inc. |
| Village of Fox Crossing | Fox Valley Technical College |
| Village of Kimberly | United Way |



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