

Valley Transit

2023 FACT SHEET

MISSION

Valley Transit provides safe, customer-focused transportation options that connect our communities to enhance quality of life.

ANNUAL RIDERSHIP

777,302
684,013
444,608
99,167
44,049
93,289

CHALLENGES

Employee Recruitment and Retention: Driver recruitment and retention continues to be a challenge.

Facility Upgrades: Valley Transit's two facilities are well maintained, but have surpassed their useful life. This includes our admin/maint/bus storage facility at 801 S. Whitman & downtown transit center at 100 E. Washington. Both require significant upgrades and/or replacement. Valley Transit continues to pursue grant opportunities to support both projects.

SERVICES

Fixed-Route Bus



- 18 fixed routes serving the Fox Cities
- 3 limited service routes serving the Appleton Area School District
- 1 summer trolley route serving Downtown Appleton
- Direct connections to intercity bus services in downtown Appleton and Neenah

VT II - ADA Paratransit

Accessible vans providing demand response rides to persons with disabilities.

VT Connector

Connector

Unique demand response service providing rides to community members outside of bus service area or after bus service hours.

Other Demand Response

Outagamie

County

- Senior Transportation Service
- **Calumet County Rural Transportation** •
- Northern Winnebago County Dial-A-Ride
- **Outagamie County Rural Transportation**

EFFECTIVE REGIONAL COORDINATION

Valley Transit partners with 9 municipalities, 3 counties and many other entities to provide diverse transportation services across the Fox Cities area. Our partners include:

Village of Little Chute

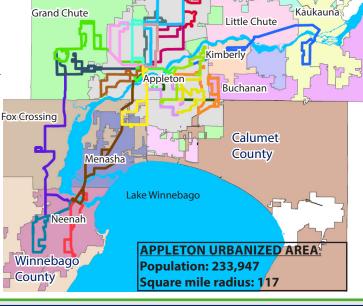
City of Appleton City of Kaukauna City of Menasha City of Neenah Town of Buchanan Town of Grand Chute Village of Fox Crossing Village of Kimberly

Calumet County Outagamie County Winnebago County Appleton Area School District Appleton Downtown Inc. Fox Valley Technical College United Way

Valley Transit coordinates with other mobility options to enhance intercity connections. Connecting



services include: Amtrack Thruway, GO Transit (Oshkosh), Lamers Connect and Megabus.



CONTACT

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Connect with us: @valleytransit

